

# Doctors Worldwide IMPACT REPORT 2023-2024





Health Access

Health Emergencies

Health Improvement

# Serving communities in need so that they can build healthier and happier futures.

At Doctors Worldwide, we believe that good health enables people and communities to define their own future. Without good health, a parent cannot take care of their family, nor can a child meet their full potential. As a result, communities miss out on a chance to grow and contribute to their collective wellbeing. Access to quality healthcare is not a privilege, it is a human right, and we work towards making that a reality, especially for the most vulnerable communities.



#### With your help:

116,781 lives impacted



94,308 people received medical treatment



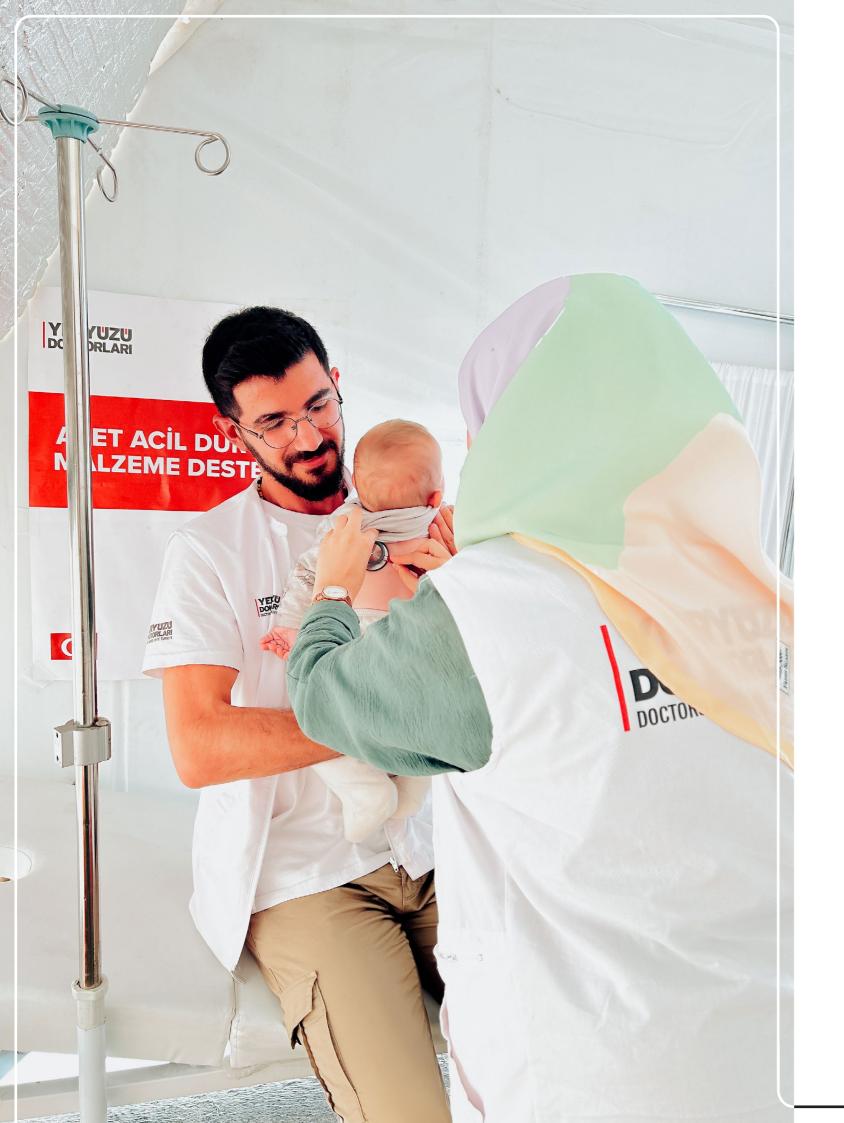
865 safe births & antenatal/postnatal care



20,179 people received nutrition support



162 medical/ healthcare workers trained



## **Q** Türkiye/Syria

## **Emergency Response Earthquakes 2023**

In response to the devastating earthquakes beginning on Monday 6th February 2023, Doctors Worldwide's team in Türkiye and Syria have been providing emergency relief and medical aid since day one, including much needed medical aid through our hospital tents and mobile medical clinics. During the initial 2 months, we also provided hygiene kits for families living out in the streets, as well as food, water, heaters and medication.

Most notably, the Jindires Refugee Health Centre we support is the only working facility in the North West Syrian-Jindires region, and provides all services free of charge, including primary health care, maternal care, mental health support, internal medicine and dental health services.



**8771** patient consultations occurred in the emergency phase in Türkiye



**21,741** medical consultations conducted in Syria



636 psychological support sessions for children in Syria



#### **Emergency Response**

Our team from Doctors Worldwide Türkiye have been providing medical care and support in two physiotherapy and rehabilitation centres within Gaza for the past 10 years, with a team of local Palestinian staff. Despite the ongoing attacks, we have continued to provide support through medical aid as well as food and hygiene pack distribution across Gaza.



**14,000** people received food



**19** local staff working throughout the crisis



2 hospitals supported with medical staff



### Rwanda

## **Medical Debt Relief Project**

When a health emergency occurs such as a road traffic collision, an internal bleed, or a c-section from a complicated birth, getting access to healthcare saves lives. But what if you could not afford the care? What if you ended up in hospital during an emergency, only to find you cannot afford to cover your treatment, or something to keep your newborn baby warm? Our programme identifies and covers the cost of the poorest patients trapped in hospitals who cannot afford healthcare, in addition to supporting vulnerable mothers, children and newborn babies who cannot afford nappies, milk, and other social needs.



**146** patients had their medical debts cleared



**120** newborn babies, children and vulnerable supported



**408** people received medical insurance to cover future costs

#### **Malnutrition Programme**

We continued to provide milk for malnourished babies, children and adults to help them on their journey to recovery from malnutrition. This included food packs for the families of the patient who were also suffering from chronic hunger needs.



**94** children with malnutrition treated



**129** undernourished people provided with monthly food packs

#### **Palliative Care Project**

Our palliative care programme identifies destitute and dying patients resulting from a terminal illness such as cancer, by providing a team of local carers and nurses who look after them in the community so that they are not suffering alone or without pain relief. We also provide food for under-nourishment, medication and physical aids, access to education for children if the breadwinner is the dying patient, psycho-social support, a place to live and transport for medical treatment.



**1,027** home based visits conducted



104 end-of-life/ chronically ill patients provided with holistic care



**285** patients provided with pain management and medication



**117** people received shelter support



## **Pakistan**

## **DWW Hospital, Welfare Canteen and Outreach**

We continue to develop the Doctors Worldwide Hospital in Khyber Pakhtunkhwa (KPK) in order to increase healthcare access for those most in need in the surrounding areas. In addition, our welfare canteen acted as a beacon of hope for many impoverished families, providing access to urgent needs such as food, clean water, warm clothes and shelter.



**3,421** patient consultations



**125,200** meals provided for poor families and orphans



**27** families with disabled children supported



345 orphans supported



#### Health System Strengthening & Maternal Care:

As part of our core health system strengthening approach, we are supporting 18 clinics including hospitals and mobile clinics through training, service development, clinic rehabilitation, provision of nurses/midwives/medical officers and more. We are also building a new primary care clinic and maternity clinic in an area where access to healthcare is more than a day's walk.



**52,383** patients treated



**544** safe births conducted



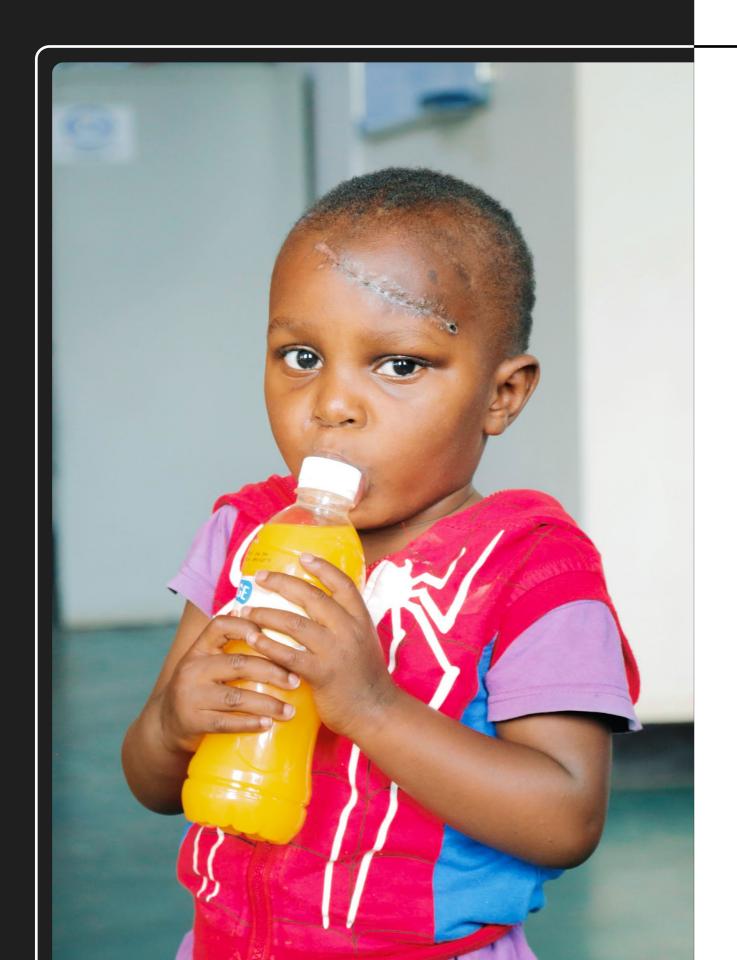
**2,877** pregnant women received antenatal and postnatal care



**18** clinics, hospitals and mobile clinics supported



**14** healthcare workers trained



#### Samson's Story:

6 year old Samson loves to play. Like many other boys his age, his rough and tumble energy sometimes gets him into trouble. A knee scrape here, a bruised elbow there, but nothing his parents need to worry about. In May 2023 however, everything changed. Fuelled by the adrenaline of playing with the other kids in his area, Samson jumped from a 2.5 metre high stone wall and knocked his head on the ground, breaking a bone on the right side of his face.

Rushed to hospital in a coma, he was put on oxygen, given an IV infusion, and later transferred to an emergency department for investigation into his case. No external damage could be seen, but there was definitely something wrong. After undergoing scans and radiology examinations, Samson was found to have internal bleeding in his brain. Surgery was an urgent and necessary next step, but his parents were unable to afford it.

Post-surgery, Samson spent time in the Intensive Care Unit, followed by 30 days in the Paediatric Department, and was later discharged with a bill of RWF 492,238 (~£400).

In most circumstances, such an amount would have been left unpaid, crippling the financial future of the family, and resulting in damage to their livelihood. However, thanks to your support of our Medical Debt Relief Programme, Samson's hospital costs were covered immediately, and in full.

"Yet Samson's story is not an isolated experience. Thousands of vulnerable patients with emergency care needs undergo surgery or treatment regularly, and are then trapped in life-changing debt due to their inability to cover the costs."

As a result, these health facilities have no choice but to detain patients until their bills are paid, even if they are as little as £5. For those who are the main breadwinners of their family, this can be catastrophic for their dependant's survival. For young children like Samson, it is an isolating and terrifying experience for themselves and their parents.

## **Project Snapshots**



Gaza hygiene pack distribution



Malawi maternity care



Turkiye psychosocial support for children



Turkiye medical care



Malawi site visit to build a new clinic



Pakistan food distribution for widows, orphans and destitute families



Rwanda team

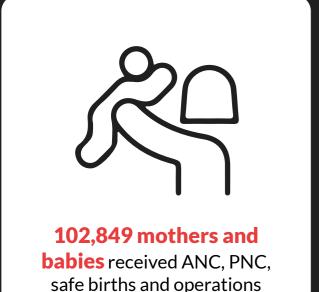


Syria psychosocial support for children

Save a Life. Change a Life.

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## To date, over the last 23 years:





**17** emergency crises responded to



**135** medical projects delivered



**228** clinics and hospitals benefited to date



**82** local and international partners benefited to date





**Children's Hospital** 



Our work benefited **31 countries** 



**UN Partnerships** undertaken



**Peace Prize** nomination



With a total of

4,127,482

lives saved or impacted

## Save a Life. Change a Life.

